

Shire of Ashburton School Holiday Program Terms and Conditions

The following Terms and Conditions apply to all School Holiday Programs and children's activities delivered by the Shire of Ashburton. By completing a registration, parents and guardians agree to abide by the requirements set out in this document. The Shire reserves the right to refuse participation, remove a participant from a program, or decline future bookings where these Terms and Conditions are not met.

Bookings

Bookings for the Shire of Ashburton School Holiday Program events should be made online in advance of the program via the Shire's booking system, Humanitix, to guarantee a space for the participant. Limited walk-in spaces may be available, at the discretion of Shire staff and providing participants meet supervision requirements.

Activities have capped participant numbers, and a place in the program is not guaranteed unless a booking has been confirmed in advance.

Where activities are booked out, a waitlist will apply. Participants may also reach out to the Shire of Ashburton to enquire on availability.

Participants must be booked into the correct age group category or will risk being unable to attend the program.

Allergies, medical conditions, sensory needs or support requirements must be disclosed at the time of booking.

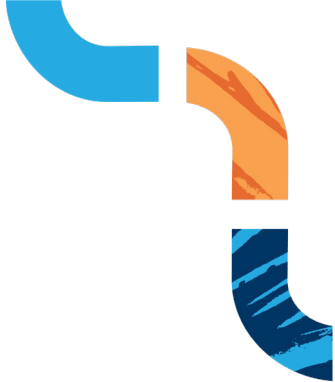
Names, ages and a guardians contact details for each child participating in programs must be supplied upon booking.

Parent/ Guardian Responsibilities

Participants under the age of 10 must have a parent or designated guardian (18+) present at all times during the program delivery.

Younger siblings may attend the venue under the direct supervision of an adult guardian but will not be permitted to participate in programs.

All participants under 10 must be signed in and signed out by a designated adult guardian. Staff must be notified if another authorised adult will collect the participant.



Cancellations and Refunds

The Shire of Ashburton reserves the right to cancel programs due to unforeseen circumstances.

If a participant can no longer attend, their ticket must be cancelled via Humanitix or by informing the Shire of Ashburton via email or phone. This allows the space to become available for other participants.

Behaviour and Child Safety

The Shire of Ashburton is committed to the safety and wellbeing of children and young people and has a zero tolerance for aggressive, abusive or unsafe behaviour towards other event attendees and staff.

Adult guardians are responsible for the behaviour of participants under 10 years of age in their care. Participants aged 10+ will be supervised by Shire staff and facilitators. Should their behaviour be deemed inappropriate by staff, participants will be directed to leave the program and their adult guardian listed in ticketing will be informed.

Participants who are repeatedly disruptive or who fail to follow staff instructions may be restricted from future programs.

Maximum numbers of participants will not be exceeded to ensure adequate supervision is possible by Shire staff and facilitators.

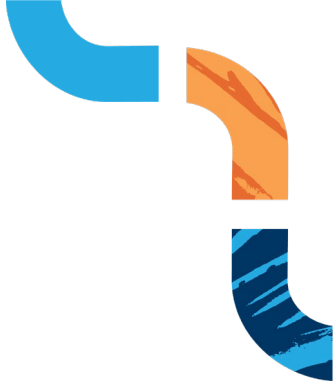
Accident or Illness

Shire staff are first-aid trained and will respond to accidents or illness and contact emergency services where required. Parents/guardians are responsible for ensuring their child is fit to participate and are responsible for any costs associated with medical treatment, including ambulance fees.

Photography and Videography Consent

The Shire of Ashburton may photograph or record School Holiday Programs and children's activities for promotional, marketing, advertising and communication purposes, including use by program partners. Signage will be displayed at activities where photography or videography may occur.

If you do not wish for your child to be photographed or appear in promotional materials, please notify Shire staff prior to the commencement of the activity. The Shire will make reasonable efforts to ensure your child is not included in any published imagery or footage.



Records and Information

Records of attendance at Shire- led School Holiday Programs will be kept indefinitely, in line with the National Principles for Child Safe Organisations WA Guidelines.

Event Feedback

The Shire of Ashburton welcomes feedback regarding its School Holiday Programs and children's activities and is committed to continually improving its services to meet the evolving needs of the community. Parents and guardians are encouraged to provide feedback, suggestions or concerns to assist the Shire in enhancing future program delivery.

Feedback is welcome via the Event Feedback Form located on the Shire's Website [here](#) or via phone (08) 9188 4444.

Document revisions

Version	Date	Author	Review
V1	July 2026	N Carter	
V2			
V3			

Disclaimer

The Shire of Ashburton reserves the right to amend these Terms and Conditions, including any fees and charges, at its discretion. It is the responsibility of participants and adult guardians to review the current Terms and Conditions prior to making a booking.