

30 March 2026

IMPORTANT NOTICE

ONslow WATER SUPPLY & WATER USAGE

Low water pressure will persist in Onslow as crews work to repair water infrastructure damaged during Cyclone Narelle.

Residents are asked to please **continue avoiding all non-essential water** use to help maintain supply within water storage tanks.

Repairs to a damaged water supply main will be protracted owing to extensive flooding and the need for complex earthworks. While water tendering is underway to support supply, reduced water pressure will persist as crews work to prevent any interruption to essential services.

Water Corporation and the Shire of Ashburton are also urging all non-essential travel to Onslow to be avoided at this time.

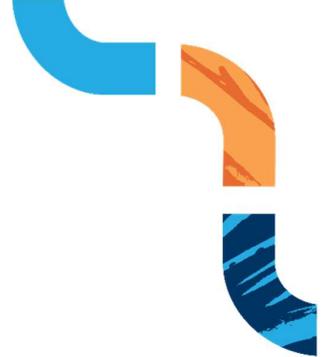
How residents can help:

- Switching off garden reticulation
- Avoiding hosing pavements and driveways
- Keeping showers to four minutes and avoiding baths, or minimising water use if essential
- Not filling swimming pools
- Avoiding the use of water-using appliances, including washing machines
- Using a plug in the sink to capture rinse water for reuse

Further updates will be provided as work progresses. To report water supply issues, please contact Water Corporation on 13 13 75.

SHIRE OF ASHBURTON CLEAN-UP AND OPERATIONS

The Shire of Ashburton would like to **clearly reassure the community that town (potable) water is NOT being used** for the Cyclone Narelle clean up or project activities.



- Reticulation has been turned off to all Shire of Ashburton parks, gardens and facilities in Onslow.
- The auto-fill has been turned off at the Onslow Aquatic Centre and the pool will not reopen to the community until the town water supply is restored.
- A street sweeper will be brought into Onslow in the coming days. This equipment uses non-potable water, which will be sourced from **existing Shire storage tanks and will not access the town water supply.**
- Additionally, we are working on having water pumped from local drainage basins to support essential project works requiring dust suppression.

The Shire understands the importance of protecting Onslow's water resources and is ensuring all operational activities are conducted without placing any additional demand on the town water supply.

Yours Sincerely,

Keith Woodward
Chief Executive Officer
Shire of Ashburton